

# “My Booking Information Does *What?*”

## Understanding Your Agency’s Impact on VINE



Rhonda Wilson, MOVANS Coordinator  
May 12, 2021

# The History of VINE

The nation's first automated victim notification program

## The Courier-Journal

METRO EDITION 52 PAGES COPYRIGHT © 1993, THE COURIER-JOURNAL, LOUISVILLE, KENTUCKY A GANNETT NEWSPAPER WEDNESDAY, DECEMBER 8, 1993 35 CENTS

### Murder victim not told suspect was out on bail

By GARDNER HARRIS  
Staff Writer

The first bullet was fatal, but the gunman squeezed the trigger on his 9 mm semiautomatic hand gun six more times.

Mary Frances Byron slumped in her seat after work on Monday - dead on her 21st birthday.

"She probably never knew what hit her," Norm Mayer, chief of the St. Matthews Police Department, said yesterday.

She never even knew, a family member said in an interview, that the alleged gunman - Donovan Harris, who was already charged with kidnapping and raping her at gunpoint less than three weeks ago - had been released on bond from jail.

Harris was arrested Nov. 19, charged with holding Byron at gunpoint for more than three hours and forcing her to have sex with him. The arrest slip called Harris her former boyfriend. Harris had been stalking Byron for some time before the rape, Mayer said. Jefferson County police said they had no record of complaints of stalking.

Harris, 24, was charged with rape, kidnapping and sexual abuse. The gun was confiscated. His bond was set at \$25,000 and Circuit Judge William McAuliffe declined to reduce it.

Up to that point, said Helen Kintin, president of the Kentucky Domestic Violence Association, the system was working perfectly.

But then on Dec. 1, Harris' sister, Tonis Leadbetter, posted his bond. Harris got another gun. And now he's being held for Byron's murder.

No one told Byron, her family, the police



**Donovan Harris is released on bond after being arrested on charges of assaulting Mary Byron, but she was never told. Now he is charged with her murder.**



"It clearly could be done and it needs to be done," Curran said.

When Byron left her job as a hairdresser at J.C. Penney in the Mall St. Matthews, Harris was waiting, police said.

As she warmed up her car in the cold night air about 8:45 p.m., Harris fired into the car, police said. The first shot shattered the driver's side window, and Byron's assailant moved in even closer. Bullets fired at close range crashed into her side, her shoulder and her neck.

Because the gun will be used as evidence in the case, police wouldn't say where he got it.

A security guard told police he heard gunshots and saw a man run away. Other witnesses saw a man running through a wooded area near the mall after the shooting.

One of Byron's co-workers walked out into the mall's employee parking lot moments after Byron. She told police that Byron was afraid of a man named "Donovan." Chief Mayer said she didn't know the man's last name.

Hearing about the murder over radio traffic, detectives from the Jefferson County Police Department soon realized they knew the shooting victim, Mayer said. They came out to the scene of the shooting with Harris' arrest records, said Mayer and Col. Ronald Morris of the Jefferson County Police Department.

The file gave a home address of 10 Summersfield Place for Harris, and a Jefferson County police officer was sent to drive by his apart-

ment. The officer noticed Harris' car sitting outside the apartment and saw movement inside the apartment, said Officer Wendy Peters, spokeswoman for county police.

The SWAT team was called out about 11:30 p.m. Police stood outside the apartment for hours trying to get in touch with Harris. But none of their telephone calls or shouts were answered.

About 2 a.m. they began the slow process of entering the apartment by force. Officers fired small amounts of tear gas into the apartment, but still got no response. They could hear him coughing and moving around, but he never spoke, Peters said.

Harris was finally cornered in a back bedroom, where he fought officers off by hand. One of the officers may have suffered a broken knuckle and others sustained minor injuries, Peters said. Harris also was injured and taken to University of Louisville Hospital, where he was in fair condition last night.

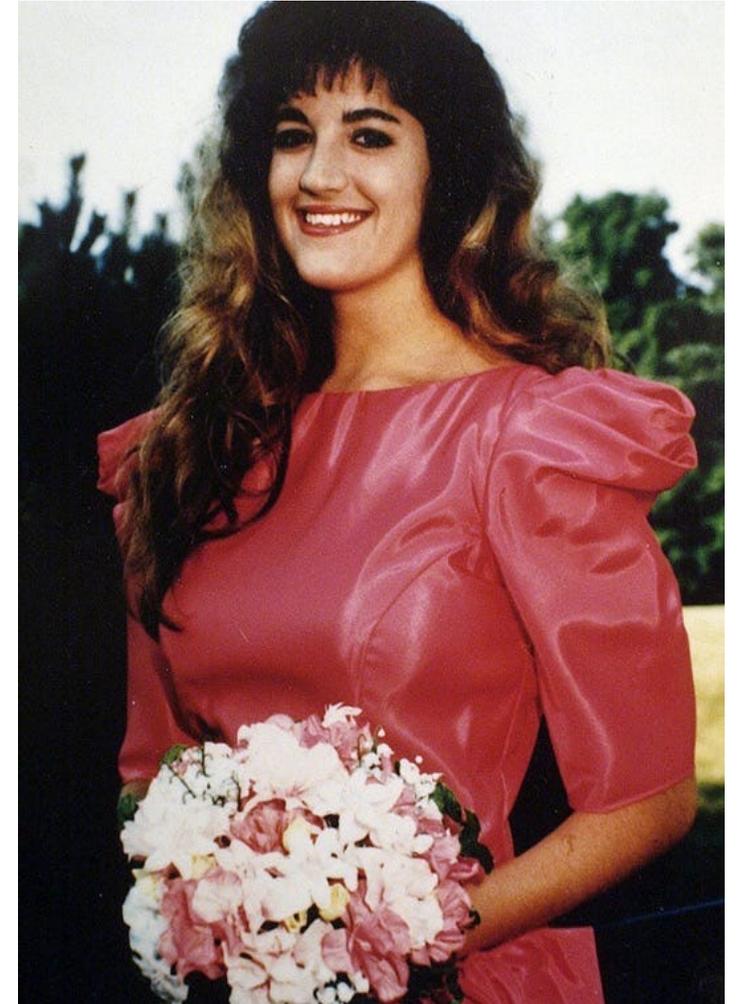
Mary Frances Byron was a graduate of Assumption High School and a beautician for J.C. Penney Co.

Survivors include her parents, John III and Patricia Byron, and a sister, Becky Perry.

The funeral will be at 7:30 p.m. tomorrow at St. Edward Catholic Church, 5608 Bee Helen Drive, with burial at 10 a.m. Friday in St. Edward Cemetery. Visitation at the church is from 6:30 to 7:30 and 8:30 to 9 p.m. tomorrow.

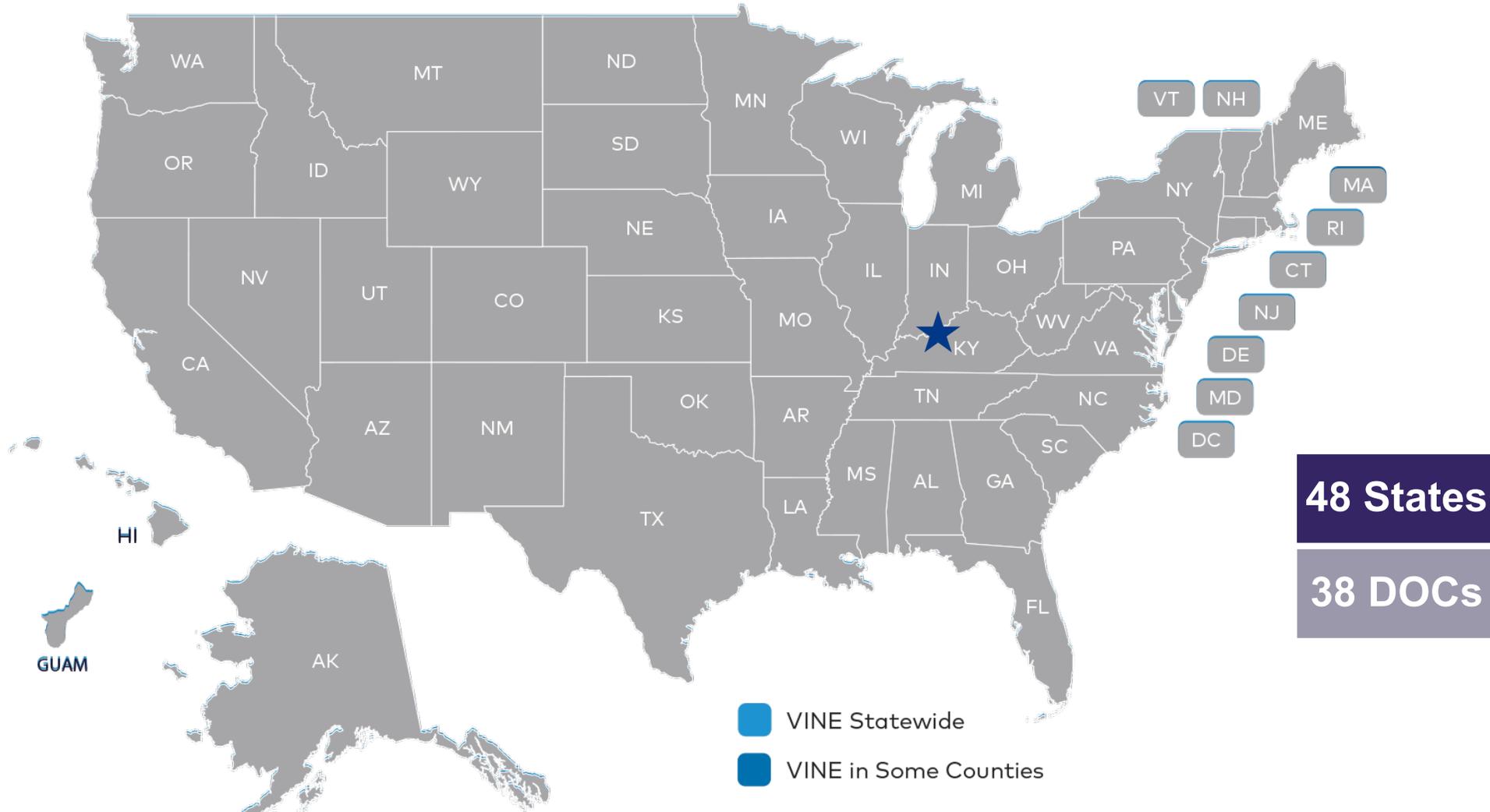
Highlands Funeral Home is handling arrangements.

The family suggests that memorial gifts go to Habitat for Humanity or Assumption High School.



# VINE's Nationwide Coverage

1994 to today



## Missouri Crime Victims' Rights (RsMO 595.209)

**1** To be present.

**2** To be informed and heard.

**3** To be informed of trials and preliminary hearings.

**4** To restitution.

**5** To speedy proceedings.

**6** To reasonable protection.

**7** To notification and information.

**8** To information and resources.

**9** To be informed of CVC.

**10** To a secure waiting area during court proceedings.

# Missouri Statute 595.209

## Rights of Victims and witnesses

Specific to Law Enforcement:

5. The right to be informed by local law enforcement agencies, the appropriate juvenile authorities or the custodial authority of the following:
  - The status of any case
  - The availability of victim compensation assistance, assistance in obtaining documentation of the victim's losses, including, but not limited to and subject to existing law concerning protected information or closed records, access to copies of complete, unaltered, unedited investigation reports of motor vehicle, pedestrian and other similar accidents upon request and emergency crisis intervention services available in the community
  - Any release of such person on bond or for any other reason;
  - Within twenty-four hours, any escape by such person from a municipal detention facility, county jail, a correctional facility operated by DOC, mental health facility, or the division of youth services or any agency thereof, and any subsequent recapture of such person

# Missouri Statute 595.209

## Rights of Victims and witnesses

7. For victims and witnesses, upon their written request, the right to be informed by the appropriate custodial authority, including any municipal detention facility, juvenile detention facility, county jail, correctional facility operated by the department of corrections, mental health facility, division of youth services or agency thereof if the offense would have been a felony if committed by an adult, postconviction or commitment pursuant to the provisions of Chapter 552 of the following:
  - The projected date of such person's release from confinement;
  - Any release of such person on bond;
  - Any release of such person on furlough, work release, trial release, electronic monitoring program, or to a community correctional facility or program or release for any other reason, in advance of such release;
  - Any scheduled parole or release hearings, including hearings under section 217.362, regarding such person and any changes in the scheduling of such hearings. No such hearing shall be conducted without thirty days' advance notice;
  - Within twenty four hours, any escape by such person from a municipal detention facility, county jail, a correctional facility operated by the department of corrections, mental health facility, or the division of youth services or any agency thereof, and any subsequent recapture of such person;
  - Notification within thirty days of the death of such person



# “My Booking Information Does *What?*” Understanding Your Agency’s Impact on MOVANS

## Agenda

- MOVANS Overview
- VINELink Demonstration
- Data Transfer to VINE
- Additional Resources

# What is MOVANS?



## Missouri Victim Automated Notification System



Provides timely offender custody information to victims of crime and concerned citizens.



Free service accessible by phone, website, and mobile app.

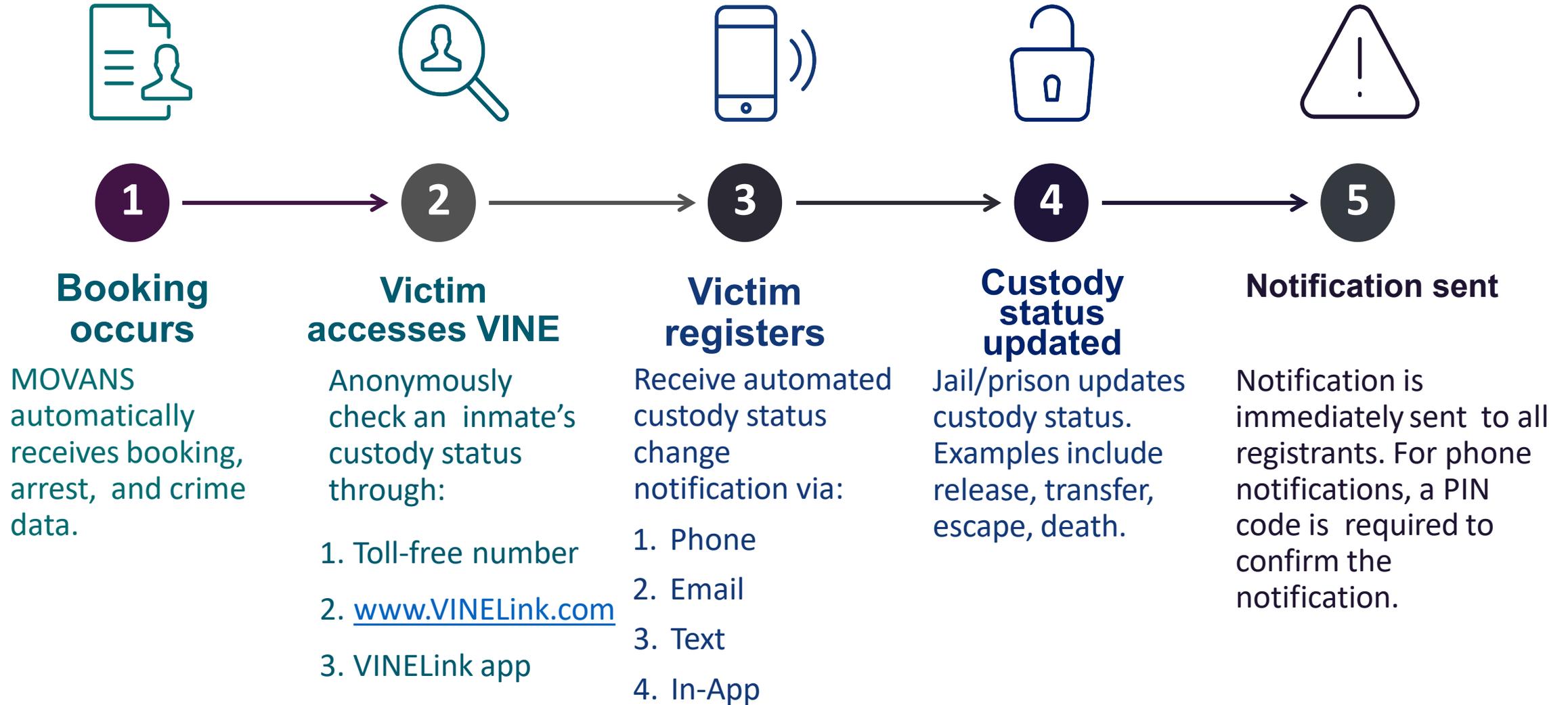


Automated notifications by phone, email, text, or in-app.

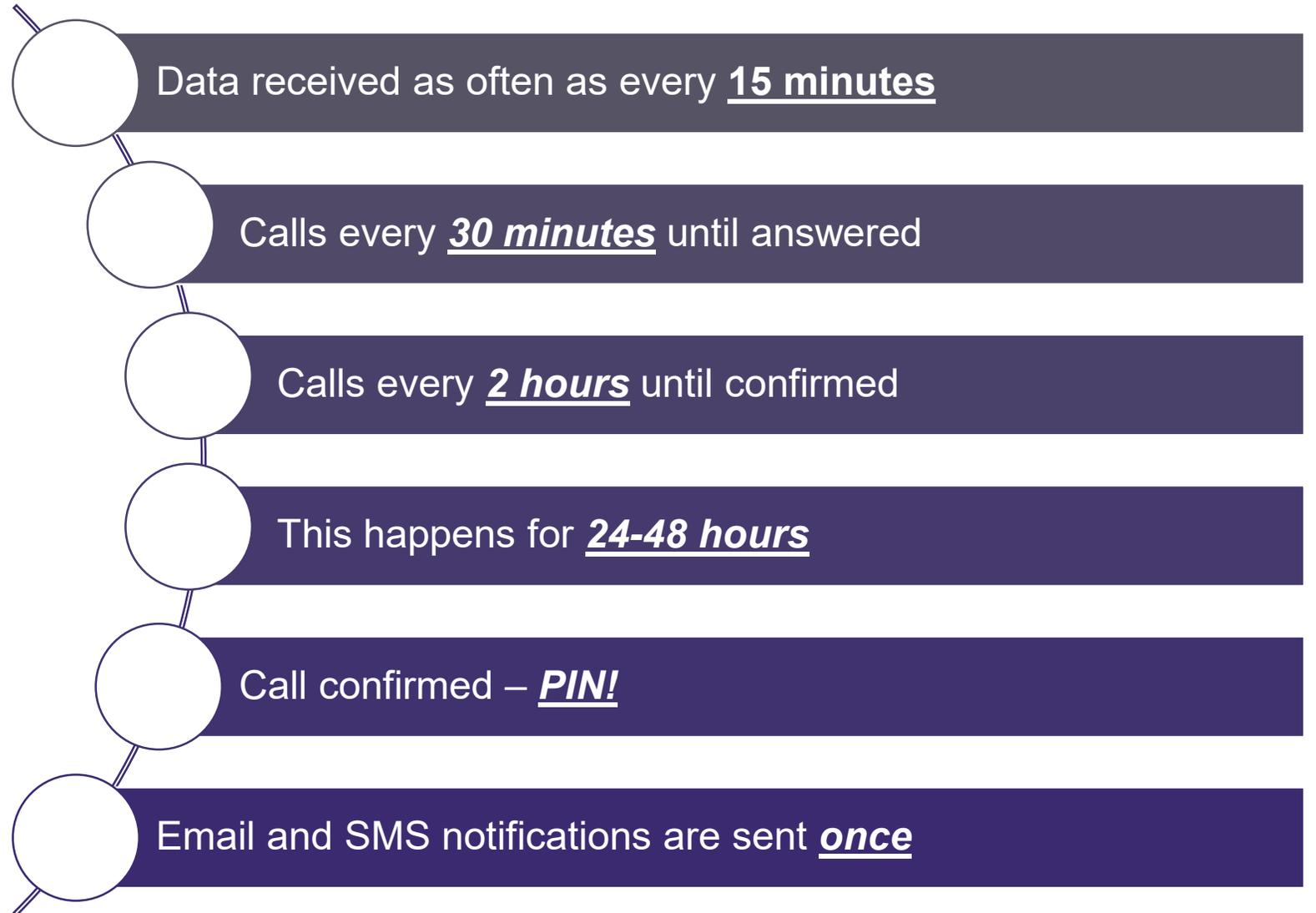


Court case and protective order notifications.

# MOVANS Workflow



# MOVANS Notification Patterns

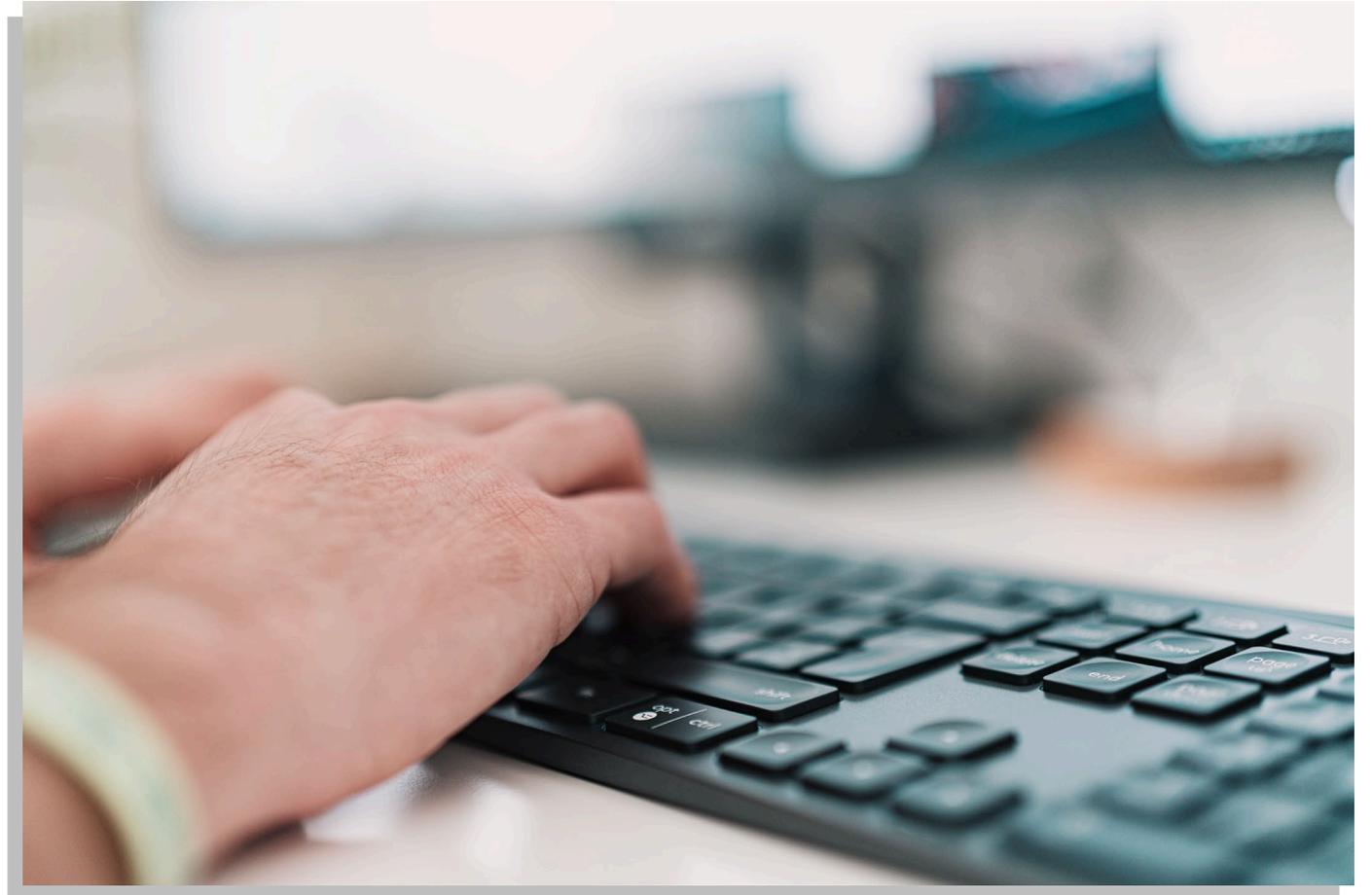




# Common Booking Errors

Data in = Data out

- Name
- Gender
- Race
- Date of Birth
- Alias
- Updated Photos
- Custody Status
- Delayed Data Entry



# How to Access MOVANS/VINE



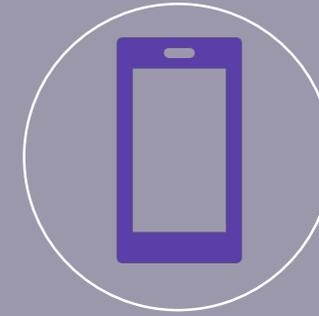
**By phone**

866-566-8267



**Online**

[www.VINELink.com](http://www.VINELink.com)

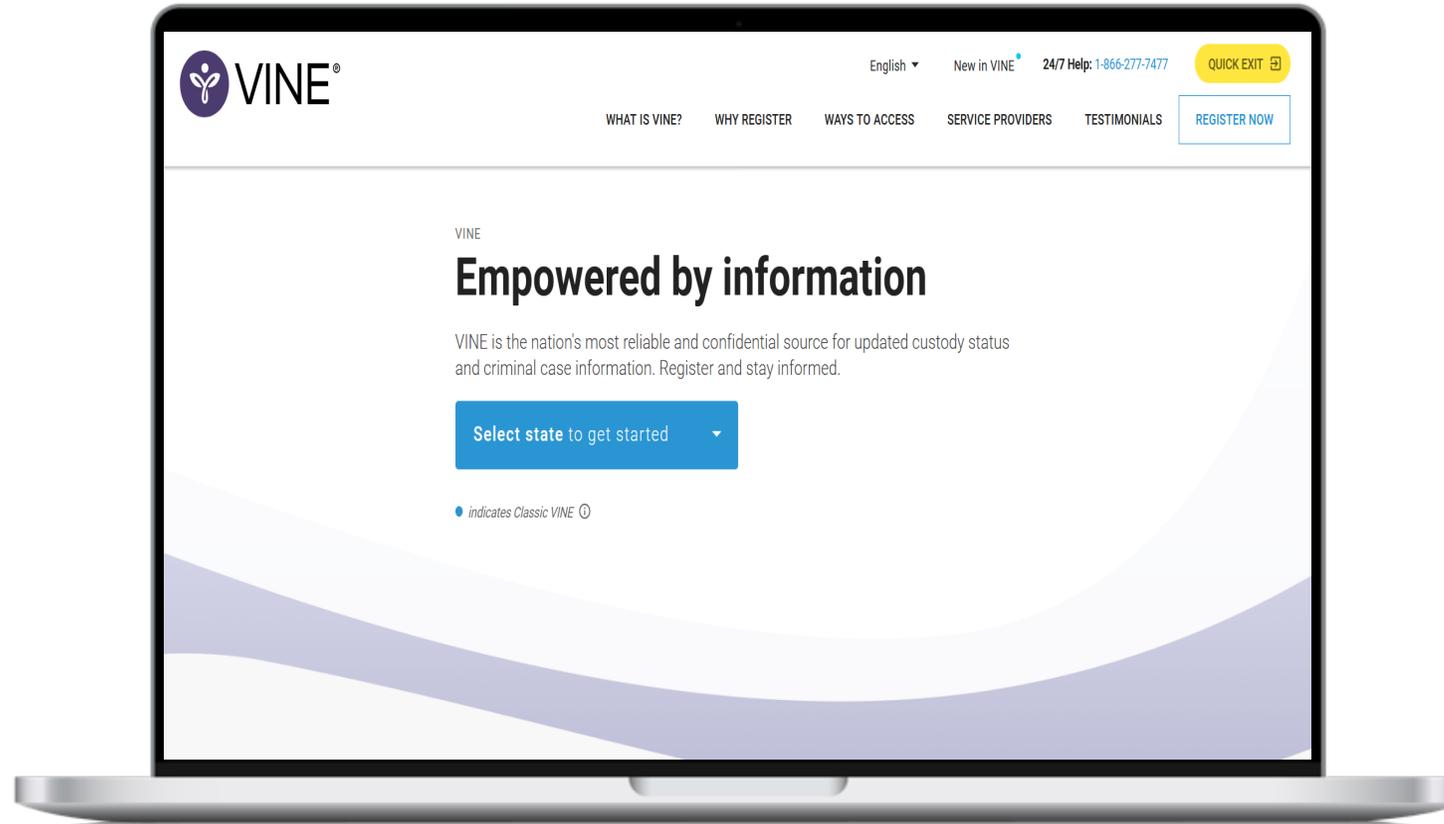


**Mobile app**

VINELink

# VINELink – Search and Registration

Demonstration [www.vinelink.com](http://www.vinelink.com)



www.vinelink.com

www.vinelink.com



English ▾ 24/7 Help: 1-866-277-7477

QUICK EXIT

[WHAT IS VINE?](#) [WHY REGISTER](#) [WAYS TO ACCESS](#) [SERVICE PROVIDERS](#) [TESTIMONIALS](#)



[REGISTER NOW](#)

VINE

# Empowered by information

VINE is the nation's most reliable and confidential source for updated custody status and criminal case information. Register and stay informed.

Select state to get started ▾

Indicates Classic VINE





- Maryland ●
- Massachusetts ●
- Michigan ●
- Minnesota ●
- Mississippi ●
- Missouri ●**

● indicates Classic VINE ⓘ

# Information

Confidential source for updated custody status  
Stay informed.

 **VINE**® VICTIMS HAVE THE RIGHT TO KNOW

English Quick Help

Please Select Your State of Interest

Missouri

 **MOVANS**  
VICTIM AUTOMATED NOTIFICATION SYSTEM

  
**FIND AN OFFENDER**  
Get info and register to be notified of custody status changes.

  
**FIND AN OFFENDER COURT CASE**  
Get info and registered to be notified of offender court dates.

  
**FIND A PROTECTIVE ORDER**  
Get info and register to be notified of protective order status changes.

  
**EDIT YOUR REGISTRATION**  
Review and edit your registrations.

  
**DISCOVER MORE STATE RESOURCES**  
Learn more about the resources and the information your state provides.

Welcome to VINELink, an online portal to VINE, America's number one victim notification network. VINE has been providing victims and concerned citizens with the power of information for decades, allowing these individuals to have the sense of security that they deserve. VINELink can be accessed 24 hours a day, seven days a week, to provide the most reliable information for custody status changes and criminal case information.

The VINE service provides information by phone, email, TTY, and text message where available. You may also sign up through your participating state, or county's toll-free number.

See how the [power of VINE](#) can work for you!

[VINE Training Resources](#) | [National Victim Resources](#)

 **VINE**® VICTIMS HAVE THE RIGHT TO KNOW

English Quick Help

Please Select Your State of Interest

Missouri

**MOVANS**  
VICTIM AUTOMATED NOTIFICATION SYSTEM

**FIND AN OFFENDER**  
Get info and register to be notified of custody status changes.

**FIND AN OFFENDER COURT CASE**  
Get info and registered to be notified of offender court dates.

**FIND A PROTECTIVE ORDER**  
Get info and register to be notified of protective order status changes.

**EDIT YOUR REGISTRATION**  
Review and edit your registrations.

**DISCOVER MORE STATE RESOURCES**  
Learn more about the resources and the information your state provides.

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The VINE service provides information by phone, email, TTY, and text message where available. You may also sign up through your participating state, or county's toll-free number.

See how the power of VINE can work for you!

[VINE Training Resources](#) | [National Victim Resources](#)

## Missouri Statewide

VINE Service Number (866) 566-8267

TTY (866) 847-1298

Please choose a path and follow the steps to perform your search.

Enter the Offender ID or Offender's First and Last Name.

1 Last Name

2 First Name

[Open Advanced Search](#)

OR

1 Offender ID #

Search

[Back to home](#)

## [Missouri Statewide](#)

VINE Service Number (866) 566-8267

TTY

Please choose a path and follow the steps to perform your search.

**1** Last Name

**2** First Name

[Close Advanced Search](#)

Facility Name

Date of Birth

Age Range



OR

**1** Offender ID #

Search

[Back to Home](#)

Offender Name:	SMITH, JOHNNY D	Custody Status:	In Custody
Age:	26	Location:	St Louis City Justice Center
Race:	African American	Contact Facility:	<a href="#">St Louis City Justice Center</a>

Notify Me of Status Changes

[More Info](#)

Offender Name:	SMITH, JOHNNY E	Custody Status:	Out of Custody
Age:	47	Reason:	General release
Race:	African American	Contact Facility:	<a href="#">Missouri Dept of Corrections</a>

For information on registering for custody status change on this offender, please call the Missouri Department of Corrections Office of Victim Services at (573) 526-6516.

[More Info](#)

Offender Name:	SMITH, JOHNNY D	Custody Status:	In Custody	<a href="#">Notify Me of Status Changes</a>
Age:	26	Location:	St Louis City Justice Center	
Race:	African American	Contact Facility:	<a href="#">St Louis City Justice Center</a>	
<a href="#">Less Info</a>				
Offender ID:	L366006	Gender:	Male	<a href="#">Show Photo</a>
Date of Birth:	12/17/1991	Additional Information:		



Offender Photo Available

## Missouri Statewide

VINE Service Number (866) 566-8267

You are registering to be notified of status changes for:

ANDERSON, DARLIN L

Offender ID

[Return to Search Results](#)

How should we contact you? Please select from the methods below and add your contact information. You may add as many as you wish.

Phone



Email



Text



Continue

## [Missouri Statewide](#)

VINE Service Number (866) 566-8267

TTY (866) 847-1298

You are registering to be notified of status changes for:

ANDERSON, DARLIN L

Offender ID 201504526

[Return to Search Results](#)

How should we contact you? Please select from the methods below and add your contact information. You may add as many as you wish.

Phone



Email



Text



Phone

Confirm Phone

Language

English ▼

PIN: 4-Digits

[Why PIN is important](#)

Add

Continue

You are registering to be notified of status changes for:

ANDERSON, DARLIN L

Offender ID 201504526

[Return to Search Results](#)

How should we contact you? Please select from the methods below and add your contact information. You may add as many as you wish.

**Phone**  **Email**  **Text** 

Email  Confirm Email  Language

## Your List

Method : Phone	Language : English	PIN : 1234	Phone : (573) 526-1929
	<input type="button" value="Edit"/>	<input type="button" value="Delete"/>	

How should we contact you? Please select from the methods below and add your contact information. You may add as many as you wish.

Phone 

Email 

Text 

Email

Confirm Email

Language

Add

## Your List

<b>Method : Phone</b>	<b>Language : English</b>	<b>PIN : 1234</b>	<b>Phone : (573) 526-1929</b>
	<input type="button" value="Edit"/>		<input type="button" value="Delete"/>
<b>Method : Email</b>	<b>Language : English</b>		<b>Email : Jenna.Ridge@dps.mo.gov</b>
	<input type="button" value="Edit"/>		<input type="button" value="Delete"/>

How should we contact you? Please select from the methods below and add your contact information. You may add as many as you wish.

**Phone** 

**Email** 

**Text** 

Text Number

Confirm Text Number

Language

PIN: 4-Digits

[Why PIN is Important](#)

**Need to edit or disable registration**

Your List

Method : Phone	Language : English	PIN : 1234	Phone : (573) 526-1929
	<input type="button" value="Edit"/>		<input type="button" value="Delete"/>
Method : Email	Language : English		Email : Jenna.Ridge@dps.mo.gov
	<input type="button" value="Edit"/>		<input type="button" value="Delete"/>
Method : Text Number	Language : English	PIN : 1234	Text Number : (573) 526-1929
	<input type="button" value="Edit"/>		<input type="button" value="Delete"/>

## Missouri Statewide

VINE Service Number (866) 566-8267

TTY (866) 847-1298

ALMOST DONE! Is this information correct?

You are registering to be notified of status changes for:

ANDERSON, DARLIN L

Offender ID 201504526

	We'll call you at:	PIN:
	(573) 526-1929	1234
	We'll email you at:	
	Jenna.Ridge@dps.mo.gov	
	We'll text you at:	PIN:
	(573) 526-1929	1234

REMEMBER: Please write down your PIN and keep it in a safe place. You will need to provide it when receiving a notification, and also if you wish to cancel or modify your

[Yes, Register](#)

[Make Changes](#)

## SUCCESS!

You are now registered to be notified of status changes for:

ANDERSON, DARLIN L

Offender ID 201504526

	<b>By Phone:</b> (573) 526-1929	<b>PIN:</b> 1234
	<b>By Email:</b> Jenna.Ridge@dps.mo.gov	
	<b>By Text:</b> (573) 526-1929	<b>PIN:</b> 1234

**REMEMBER:** Please write down your PIN and keep it in a safe place. You will need to provide it when receiving a notification, and also if you wish to cancel. Thank you for registering, what would you like to do next?



**FIND AN OFFENDER**

Get info and register to be notified of



**FIND AN OFFENDER COURT CASE**

Get info and registered to be notified of



**FIND A PROTECTIVE ORDER**

Get info and register to be notified of

www.vinelink.com

**Your Missouri Courts** Search for Ca

Judicial Links | eFiling | Help | Contact Us | Print

**1C-CR0167 - ST V JOHN SMITH (E-CASE)**

Case Header | Parties & Attorneys | Docket Entries | Charges, Judgments & Sentences | Service Information | Filings Due | Scheduled Hearings & Trials | Civil Judgments | Garnishments/Execution

This information is provided as a service and is not considered an official court record.

Judge/Commissioner Assigned: JOYCE, PATRICIA S  
Location: Cole Circuit  
Disposition: Guilty Plea  
Judge/Commissioner At Disposition: JOYCE, PATRICIA S

Date Filed: 01/14/2014  
Case Type: Criminal/Infract. - see Charges  
Date of Disposition: 08/20/2014

Pay By Web Track This Case

[Click here to receive MOVANS phone/e-mail notices of future hearings on this case](#)

Case.net Version 5.13.16.6 [Return to Top of Page](#)

A court event must be scheduled before a registration can be created.

# Data Transfer to VINE

# Data Transport Methods

## Gateway

Hardware on the agency network that acts as a 'gateway' to securely transfer the data from the agency to Appriss.

## NON-Gateway

Data is sent directly to Appriss across the internet using FTP/SFTP or other web services.

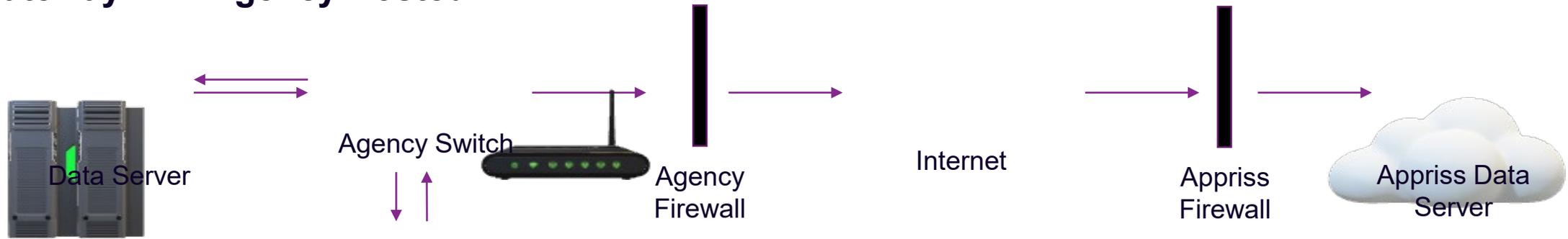
## Workstation

An Appriss provided PC that hosts the agency's jail management software and is used as the agency's primary data entry machine. Data is collected and sent back to Appriss.

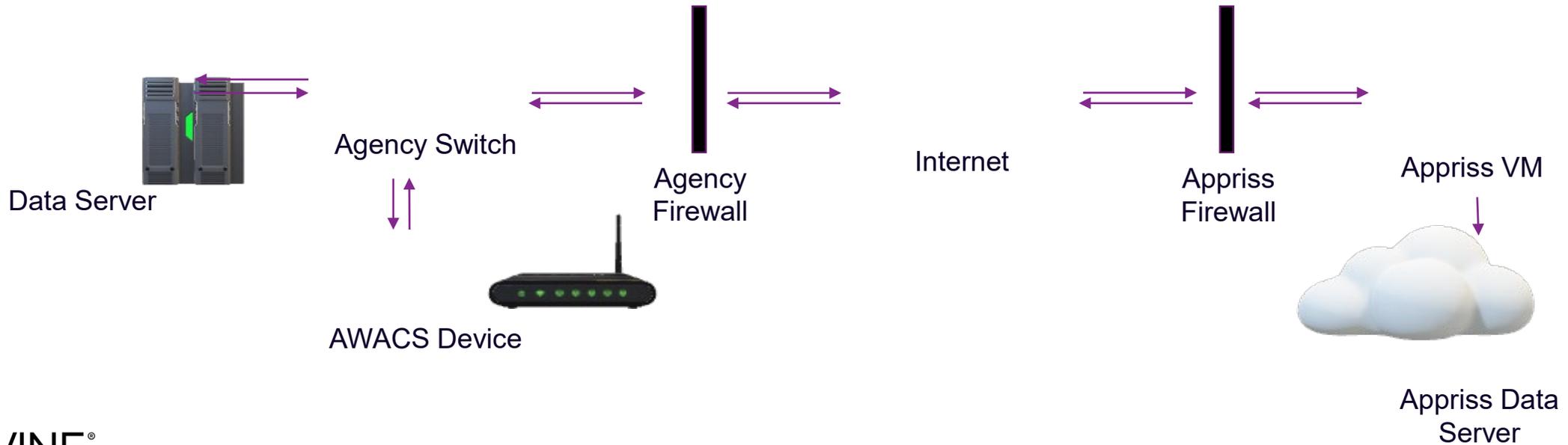
## Hosted Workstation

A PC with no Appriss software. Simply a terminal used to access a web-based booking system for the agency to enter their data which Appriss collects from.

## Gateway PC / Agency Hosted VM

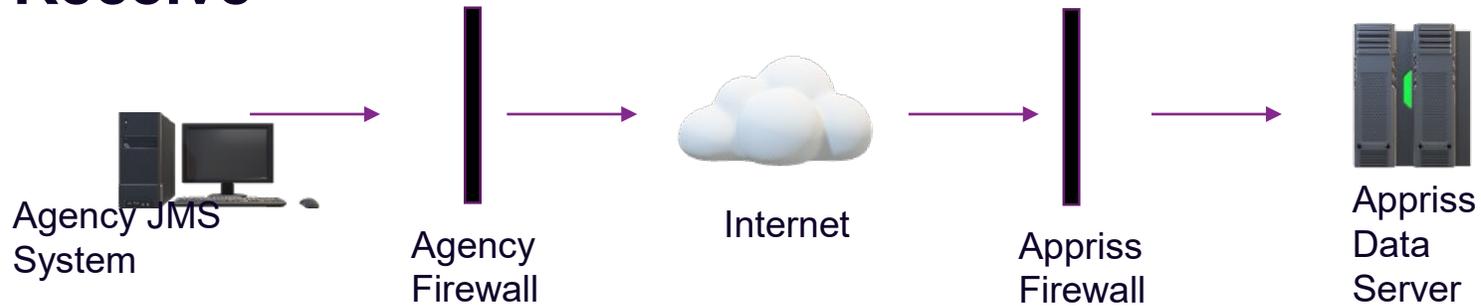


## AWACS – EP1/EP2

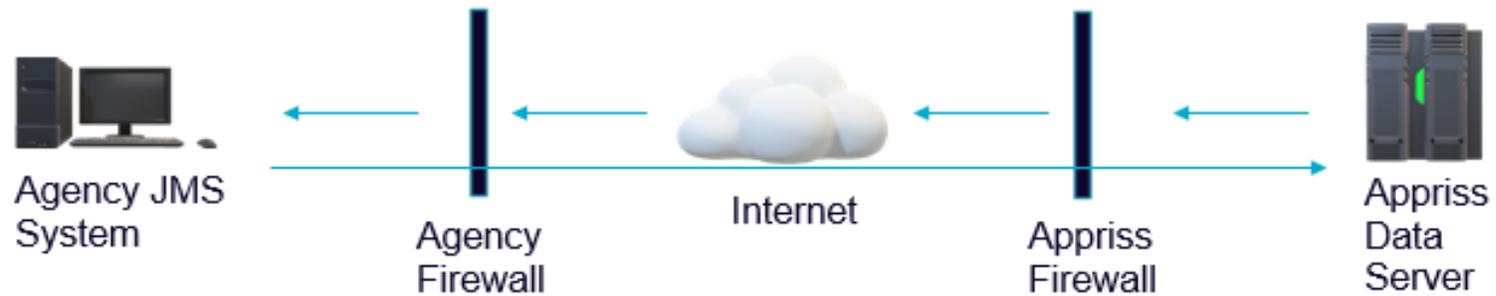


# FTP/SFTP

## Receive



## Get



## Monitoring Types

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- Endpoint Monitoring
- Interface Monitoring
- Data Frequency Monitoring
- Statistical Control Monitoring





## Endpoint Monitoring

24/7 Monitoring of endpoints in the field for availability.

This includes:

- PCs
- Agency Hosted VMs
- EP1s
- EP2s

Loss of connectivity triggers an alarm for Tier 1 Data Operations



## Interface Monitoring

- 24/7 monitoring of Appriss Interfaces that are used to extract agency data.
- Failures trigger an alarm for Tier 1 Data Operations and are investigated at an internal and external level.

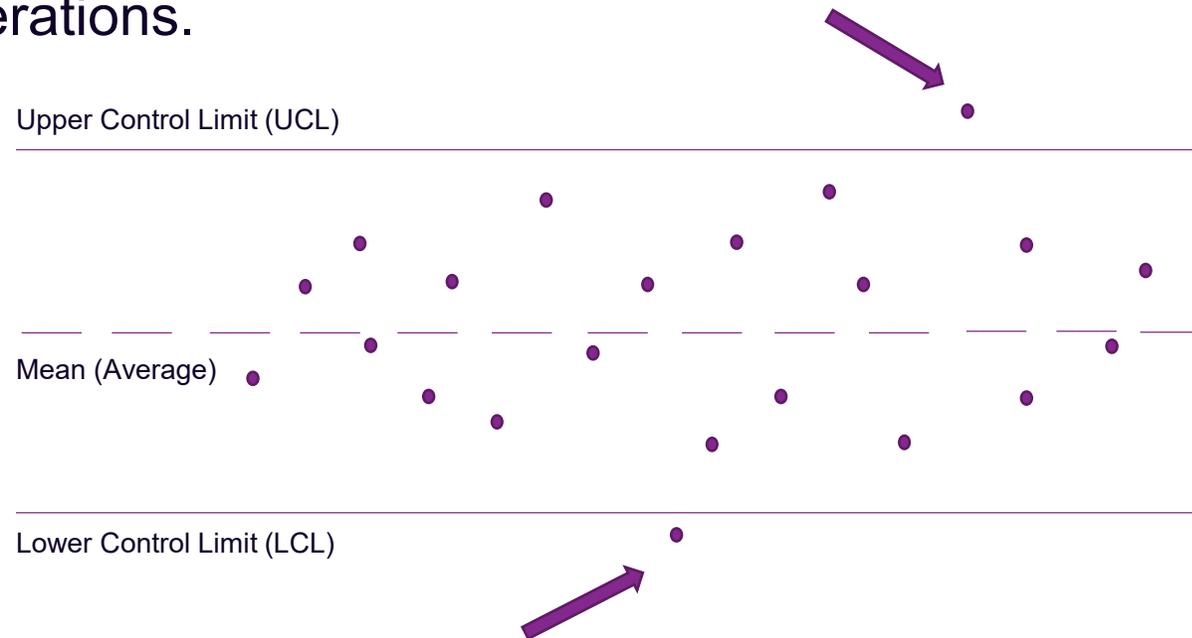
## Data Frequency Monitoring

- Receipt of data is monitored by the frequency at which it is received. The frequency at which Appriss expects to collect/receive data is used to determine a Threshold.
- When an agency data threshold is met, an alarm triggers for Tier 1 Data operations.
- Investigation begins to determine if we should still be receiving data, or if the lack of data is expected. This research is initiated by a call to the agency to determine if we are up to date with the most recent booking activity.



## Statistical Control Monitoring

- Use of Statistical Control Monitoring (SCM) to point out anomalies.
- Upper and Lower limits are set to monitor large fluctuations in agency population as well as various data elements.
- Exceeding of limits triggers an alarm for Tier 1 Data operations.





## Appriss Outage Procedure

Once the Alarm is detected, the following occurs:

- Appriss support receives an autogenerated Incident.
- The agency is notified and the Emergency Override Line with Offender/Registration list is faxed/E-Mailed.
- The ability to *search* for offenders and create registrations is disabled.
- Incident is marked as “In Outage.”
- Email generated to Account and Program Managers. (Where established by Account Management)

Registered victims are notified that VINE is not currently receiving status information from the agency.(This notification is typically set up on a delay where established by Program Manager).

# Potential Data Interruption Causes

## Agency Process Changes

- When and/or how data is entered
- Personnel Changes
- Data Code Changes

## Network Issues

- Router/Switch issues
- Change in IP/Network Scheme
- ISP Problems
- Unplugged from Network

## Customer System Changes

- Upgrades to JMS System
- Data Server Changes
- Connection Changes
  - Drive Mappings
  - User ID / Password

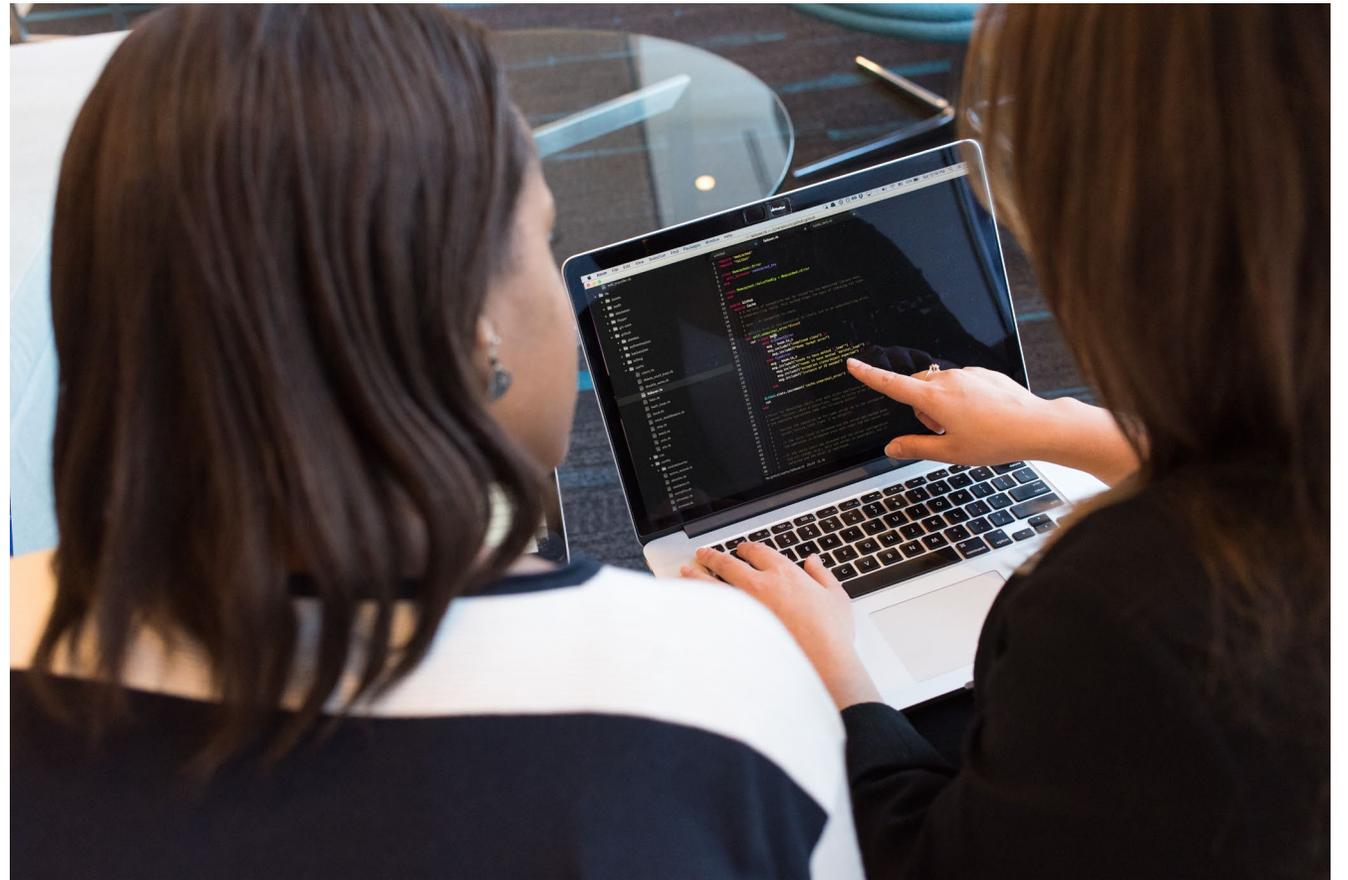
## Power Disruption

- Power Outage
- Appriss Endpoint switched off
- Appriss Endpoint disconnected

# Challenges When Troubleshooting Alarms

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- Getting Agency assistance in troubleshooting
- Determining root cause
- Identifying correct Agency resource
- Educating agency staff

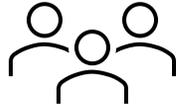




## Minimizing Agency Outages

- Ensure timely, accurate, and complete data entry.
- Identify contact at the Agency for reboots and troubleshooting.
- VINE education for agency staff.
- Notify Appriss immediately of any changes to JMS, network, or servers.
- Notify Appriss of any changes to contacts, telephone numbers, or bed counts.
- Notify Appriss if the Agency plans on remodeling, rebuilding or moving.

# 2020 MOVANS Statistics



**91,638**

**NEW REGISTRATIONS**



**488,486**

**TEXT NOTIFICATIONS**



**485,789**

**EMAIL NOTIFICATIONS**



**100,039**

**PHONE NOTIFICATIONS**



## Resources

- **Crime Victims' Compensation** 573-526-6006
- **Safe At Home Program** 573-751-4936
- **Missouri Attorney General's Office** 573-751-3321
- **Missouri Department of Corrections Victim Services** 573-526-6516

# CustomerFirst Center



**24/7 LIVE OPERATORS**



**24/7 MONITORING & SUPPORT**



**TECHNOLOGY PLATFORM**

**Contact Support:**

[VINEsupport@appriss.com](mailto:VINEsupport@appriss.com)

1-866-APPRISS

(866-277-7477)

Select Option 2



**TECHNICAL SUPPORT TEAM**



# MOVANS

**VICTIM AUTOMATED NOTIFICATION SYSTEM**

Brought to you by the Missouri Department of Public Safety  
Office for Victims of Crime



For more information please contact:

**Rhonda Wilson**

**573-526-1929**

**[rhonda.wilson@dps.mo.gov](mailto:rhonda.wilson@dps.mo.gov)**

